



February 23, 2021

SALLY K. HARING
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution - *Effectiveness of the Postal Service's Efforts to Reduce Non-Career Employee Turnover* (Report Number 19POG001SAT000-R20)
Recommendation 2

We agree with the actions the U.S. Postal Service has taken to address recommendation 2 in the subject report, as described in a related February 18, 2021, memorandum from Simon Storey, Vice President, Human Resources. We will change recommendation 2 from "disagreed" to "agreed" in the Audit Projects Module and close this recommendation as the information provided is sufficient for closure.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink that reads "Joseph E. Wolski". The signature is written in a cursive style with a large, looping initial "J".

Joseph E. Wolski
Director, Audit Operations